



Mayo Clinic Express Care Online

**Quick, convenient online care
for common health concerns**



Mayo Clinic Express Care Online offers quick, convenient care for common conditions to Mayo Clinic patients **18 months through 75 years**. For some conditions, different age ranges will apply. And you can connect to the care you need 24/7, 365 days a year.

WHAT DO YOU DO?

- Log in to Patient Online Services at [mayoclinic.org/onlineservices](https://www.mayoclinic.org/onlineservices) or use the Mayo Clinic app
- Answer a diagnostic questionnaire for the appropriate condition
- Submit your questionnaire securely to the Mayo Clinic Express Care Online team

HOURS OF SERVICE

Mayo Clinic Express Care Online is staffed from 8 a.m. to 7 p.m. CT every day. You'll receive a response within 1 hour when you submit your questionnaire during these hours. If you submit after hours, you'll be contacted by 9 a.m. the next day.

WHAT CONDITIONS CAN BE TREATED?

- Acne
- Athlete's foot
- Bladder infections (females only, ages 12 through 75)
- Canker sores
- Cold sores
- Impetigo
- Insect bites
- Lice
- Mastitis (breast infection)
- Oral contraceptives (females ages 18 through 34 years)
- Perioral dermatitis (rash around mouth)
- Pertussis exposure without cough
- Pink eye (conjunctivitis)
- Poison ivy
- Scabies
- Seasonal allergies
- Shingles
- Smoking cessation (age 18 and older)
- Sty
- Sunburn
- Tick exposure
- Vaginal yeast infection (females, ages 18 through 65 years)

WHO CAN USE MAYO CLINIC EXPRESS CARE ONLINE?

Mayo Clinic patients who live in Arizona, Florida, Iowa, Minnesota, and Wisconsin. Check with your insurance provider to determine your coverage of the \$49 cost.

Need a Patient Online Services account?
Go to [mayoclinic.org/onlineservices](https://www.mayoclinic.org/onlineservices).