Mayo Clinic Express Care Online offers quick, convenient care for common conditions to Mayo Clinic patients 18 months through 75 years. For some conditions, different age ranges will apply. And you can connect to the care you need 24/7, 365 days a year.
WHAT DO YOU DO?

• Log in to Patient Online Services at www.mayoclinic.org/onlineservices or use the Mayo Clinic App
• Answer a diagnostic questionnaire for the appropriate condition
• Submit your questionnaire securely to the Mayo Clinic Express Care Online team

HOURS OF SERVICE

Mayo Clinic Express Care Online is staffed from 8 a.m. to 7 p.m. CT every day. You’ll receive a response within 1 hour when you submit your questionnaire during these hours. If you submit after hours, you’ll be contacted by 9 a.m. the next day.

WHAT CONDITIONS CAN BE TREATED?

• Acne
• Athlete’s foot
• Bladder infections (females only, ages 12 through 75)
• Cold (respiratory illness)
• Cold sores
• Impetigo
• Influenza symptoms
• Lice
• Oral contraceptives (new prescriptions only, females ages 18 through 34 years)
• Pertussis exposure without cough
• Pink eye (conjunctivitis)
• Poison ivy
• Seasonal allergies
• Shingles
• Sinus symptoms (sinusitis)
• Smoking cessation (age 18 and older)
• Sore throat
• Sunburn
• Tick exposure
• Vaginal yeast infection (females, ages 18 through 65 years)

WHO CAN USE MAYO CLINIC EXPRESS CARE ONLINE?

Mayo Clinic patients who live in Minnesota, Wisconsin, and Iowa. Check with your insurance provider to determine your coverage of the $49 cost.

Need a Patient Online Services account?
Go to www.mayoclinic.org/onlineservices.