Creating Your Patient Portal Account

To set up a patient portal account, you will need to open the activation email you receive from Mayo Clinic. Your email will contain an online form and an activation code that is unique to you. To complete the setup process, answer the questions in the online form and click the "Continue" button to create your account. If you did not receive an email or do not have an activation code, you can still create your account by visiting MayoClinic.org and selecting "Log in" in the upper right-hand corner of most pages on the site.

Create Your Account

Please note: You'll need your Mayo Clinic number to create your new account.

Enter patient information

Mayo Clinic Number:
7 to 9 digits; assigned to you before your first visit. Where to find your Mayo Clinic number

Activation Code: 12345 - 12345 - 12345 (optional)
XXXXX - XXXXX - XXXXX
Don't have an activation code?

Primary Email Address:

Retype Email Address:
Please supply a valid email address (for example, johndoe@isp.com). We send a confirmation email to this address. You can change your contact email at any time.

Legal First Name:

Legal Middle Name: (optional)

Legal Last Name:

Birth Date: Month / Day / Year

I'm not a robot

Continue

You can find your Mayo Clinic Number on letters from Mayo Clinic or your Patient Appointment Guide.

If you cannot find the number, call Mayo Clinic Customer Assistance at 877-858-0398 between 7 a.m. and 7 p.m. CT, Monday through Friday.

Use the email address where you want to receive notifications when there is new activity in your portal account.

Select the box next to "I'm not a robot" to ensure the form is submitted.

Select this **Continue** button when you have finished answering all the questions.

Type in the same name that appears on all of your Mayo Clinic records.

If you don't remember whether you provided a middle name or an initial, skip the optional middle name field.

Do not add any suffixes, such as Jr or Sr, by your last name.

Check the spelling. If you type in a name that is not exactly what you have already given to Mayo Clinic, an error message will appear. You will need to call Mayo Clinic Customer Assistance at 877-858-0398 for help in creating your account.

Create Your Account

Set up your account profile

User Name: [   ] ✕
Minimum of 6 letters, numbers, and special characters, no spaces.

Password: [   ]

Retype Password: [   ]
Minimum of 8 characters. Including at least 3 of the 4 following: lowercase letters, uppercase letters, numbers or symbols (&!@$#.+-*=%?~()[]). This field is case sensitive and does not allow spaces.

Reminder Question: [In what city were you born? ▼]

Reminder Answer: [   ]

Mayo Clinic Online Services Terms and Conditions of Use

These Terms and Conditions of Use are an agreement between you and Mayo Clinic regarding your request to receive Mayo Clinic online access credentials, which allows you to access a number of different online products and services provided by Mayo Clinic and its affiliated entities ("Mayo Clinic"), as well as your use of those services (the credentials and services will collectively be referred to as the "Online

☐ I agree to the above terms and conditions of use for online services.

[Continue]

Create and type in your **User Name** and **Password**. Follow the requirements for each. Make sure you save these in a safe place for future reference.

Choose a **Reminder Question** from the dropdown list (select the arrow) and type your answer. Make sure you save this answer in a safe place for future reference. Remember to save your answer in the exact same way you type it here. Use the same capitalization, spacing, and spelling.

Read the Mayo Clinic Online Services Terms and Conditions of Use. Indicate you agree by selecting this box.

Select this **Continue** button when you have finished answering all the questions.

After you select the **Continue** button, you will receive an email with an activation link.

Click that link to finish setting up your patient portal account.

mayoclinic.org

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