



Use Mobile Appointment Check-In on the Mayo Clinic App

- Log in to the Mayo Clinic app as early as 7 days before your appointment and complete PreCheck-In.
- Within 15 minutes of your appointment, log in to the Mayo Clinic app.
- Once you're logged in, tap "I'm Here" next to your appointment.
- You may be prompted to
 - Go to the desk to talk to a Mayo Clinic staff member.

Or

- Take a seat and wait for your name to be called.

(over)

SOME HELPFUL HINTS

Make sure you have the most up-to-date version of the Mayo Clinic app installed on your device.

If you have location services turned on for the Mayo Clinic app, you may receive notifications to check in when you are near your Mayo Clinic appointment location. You will need to use the same device you used when completing PreCheck-In at home to receive these notifications.

Mobile Appointment Check-In is available for some appointments. The feature will be expanded to meet the needs of our patients.