



Prefer texts or emails from your care team?

Mayo Clinic's Patient Portal makes it easy for you to choose how you want to communicate with Mayo Clinic.

STEP 1: GO TO COMMUNICATION PREFERENCE PAGE

- Log in to the Patient Portal.
- Select the down arrow next to the word "Account" in the upper right corner.
- Select "Account Settings" from the drop-down menu.
- Select "Notification Settings" on the My Account Settings page to open the Communication Preferences page.

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STEP 2: UPDATES

General Updates

- Verify your mobile phone number. To receive texts, select the button on the Message Subscription screen so it turns blue.
- Select the button next to your preferred *message type*. You can choose email, text messages, push notifications, phone calls or printed mail.

Details Updates

- Verify your mobile phone number under General Updates and indicate that you want texts.
- Select the down arrow next to the type of *message content* such as appointments, billing, etc.
- Select the *type of messaging* you'd like to receive for that content. The options will vary depending on the message content.

Select the “Save changes” button at the bottom of the page to save your choices.

Need to create a Patient Portal account?

Scan this QR Code to start the process.

