Hospital Bed Instructions

**USAGE INSTRUCTIONS**

**Adjustments To The Bed**

Using the Connected Remote Control:
To raise or lower the head, foot, or height of the bed, use the up or down buttons on the control pendant. (See Figure 1.)

Follow instructions based on the manufacturer of bed provided.

Using the Emergency Manual Hand Crank
To raise or lower the head, foot, or height of the bed when the bed has no power.

1. Locate the emergency manual hand crank at the foot of the bed underneath the mattress and on top of the springs.
2. At the foot end of the bed, insert notched end of the emergency manual hand crank into the appropriate connection to adjust the bed.
3. To lower the bed turn clockwise.
4. To raise the bed turn counter clockwise.

**Lowering And Raising Bed Rails**
The type of bed rail will vary based on the manufacturer of bed and type of rail provided. Use the following:

**Pins**
- Rails with pins may be on either or both ends of railing.
- Pull pins from the railing. (See Figure 3.)

**Hooks**
- Rails with hooks would be along the bottom of railing.
- Pull out hooks to lower railing. (See Figure 4.)
- Place pressure on the hooks to raise railing.
CLEANING INSTRUCTIONS

As Needed:
1. Wipe down railing and frame with damp cloth.
   (Unplug the bed prior to cleaning).
2. Wipe down mattress with damp cloth.
*Manufacturer only recommends a trained technician complete full cleaning of hospital beds.

MAINTENANCE INSTRUCTIONS

Mayo Clinic Store provided hospital beds should only be maintained by a Mayo Clinic Store employee who is a trained technician. Patients should avoid any disassembly of the bed or other accessories.

If relocating bed to another part of your residence or a new location, please contact the Mayo Clinic Store for assistance.

SAFE USE INSTRUCTIONS

- Make sure lockable casters are always locked.
- Never operate if controller cords look damaged.
- Do not let parts of the body hang over the side or between bed rails.
- Keep electrical cords away from heated or hot surfaces.
- Keep the bed at least 6 inches away from walls, windows, and doors.
- Do not open parts such as motor, pendant, gear, or junction boxes.

SERVICE LOCATIONS

The Mayo Clinic Store is available to assist with questions related to your hospital bed. Normal business hours for the Mayo Clinic Stores is Monday through Friday, 8 am–5 pm. For issues that cannot wait until the next business day contact the store where you received your equipment for further assistance.

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<th>MINNESOTA</th>
<th>WISCONSIN</th>
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<tbody>
<tr>
<td>Mankato</td>
<td>Eau Claire (Westgate)</td>
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<tr>
<td>507-594-2689</td>
<td>715-838-1815</td>
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<td>La Crosse</td>
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