Patient Lift and Sit-to-Stand Device Instructions

USAGE INSTRUCTIONS

Mayo Clinic Store is a home medical product provider for patient lift and sit-to-stand devices. Based upon the nature of these devices, your healthcare team, including your treating provider and therapy team, will provide in-person training regarding how to safely use your device.

LOCKING THE CASTERS

For those lift or sit-to-stand devices with locking casters:

1. To lock the caster, press down on the lever with your foot.
2. To unlock or release the caster, press on the top of the lever with your foot.

Locking the casters helps maintain its stationary position. Casters may be locked when:

1. Attaching the sling onto the lift.

Casters should remain unlocked when lifting patients to help ensure stability and avoid the patient tipping over.

SPREADING LEG SUPPORTS

After locking the caster and before shifting the patient, the support legs should be open to provide additional support. To spread or retract the support legs:

1. Pull shifter positioning handle from locked position.
2. Move the shifter positioning handle right or left to move the legs into the desired position.
3. To lock the legs, push the shifter positioning handle into locked position.

When shifting the patient, it is recommended that the legs be fully open and the shifter handle be in the locked position to minimize the risk of tipping the patient over.
RAISING AND LOWERING THE ARM

To raise the arm and patient:
1. Turn the control valve to the close position.
2. Move the pump handle up and down until the arm is in the desired position.

To lower the arm and patient:
1. Turn the control valve slowly to the open position.
2. Release sling from lift.

For questions regarding the proper positioning when using the device, contact your healthcare team.

TYPES AND ORIENTATION OF THE SLING

You should never place a sling, or attempt to connect to a patient lift, before receiving proper training. See the images below to ensure you have the sling properly oriented before attaching to the patient lift and attempting use.

CLEANING INSTRUCTIONS

Device:
- Wipe down the patient lift or sit-to-stand device routinely with a damp cloth. (For electrical devices, unplug the unit prior to cleaning.)
- Inspect the wheels or caster to ensure it is free of debris.

Slings:
- Wash regularly with dark colors in warm or cold water.
- Should not be bleached when washing.
- May be air dried or dried at a low temperature.

MAINTENANCE INSTRUCTIONS

Mayo Clinic Store provided patient lift and sit-to-stand devices should only be maintained by a Mayo Clinic Store employee who is a trained technician. Patients should avoid any disassembly of the device or other accessories.

For patient owned lift and sit-to-stand devices, the manufacturer recommends periodic maintenance and inspection. Contact your Mayo Clinic Store for assistance with routine maintenance.
SAFE USE INSTRUCTIONS

How the sling is connected to your patient lift or sit-to-stand device will vary based upon the device prescribed to you and the device make and model. When delivered, your healthcare team will provide training and demonstrate the appropriate connection between the device and sling. Contact your healthcare team for assistance.

Device:
- In the event of power-related system issues, use the emergency stop button. (Powered devices only)
- Do not operate powered lifts if the controller or power cord looks damaged. (Powered devices only)
- Regularly inspect for signs of cracks, deformation, leaking seals, or deterioration.
- Remain at least 6 inches away from walls, windows, and doors.
- When not in use, ensure the device and any power cords remain out of common walkways eliminating a trip hazard.

Slings:
- Regularly inspect sling for abnormal wear, tears, or loose fabric or stitching.
- Do not attempt to restitch, repair, or make alterations.
- Do not place materials (cushions, pads, etc) between patient and sling during transfer.

Battery:
- You will receive two batteries. Always keep the secondary battery charging. These batteries have a safety feature so they will not overcharge.
- Exchange battery, at minimum, weekly.
- Never let the batteries run to completely empty as it will compromise their ability to charge again.

If any of the above issues are identified, contact your Mayo Clinic Store for additional assistance.

DEVICE TROUBLESHOOTING

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>CHECK</th>
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<tbody>
<tr>
<td>Arms lower during patient transfer</td>
<td>Tighten the control valve and turn completely to the open position. If the problem persists, contact Mayo Clinic Store.</td>
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<tr>
<td>Left Cell – Batteries do not seem to hold a charge.</td>
<td>Check the contact pins on the battery that connect to the charger. Make sure pins are not pushed in or crushed. If problem persists, contact Mayo Clinic Store.</td>
</tr>
<tr>
<td>Right Cell – Batteries do not seem to hold a charge.</td>
<td>Check the contact pins on the battery that connect to the charger. Make sure pins are not pushed in or crushed. If problem persists, contact Mayo Clinic Store.</td>
</tr>
<tr>
<td>Left Cell – (Powered devices only) lift will not respond or engage</td>
<td>Check the emergency stop to ensure it is not engaged. Turn and pull out to disengage.</td>
</tr>
<tr>
<td>Right Cell – (Powered devices only) lift will not respond or engage</td>
<td>Check the emergency stop to ensure it is not engaged. Turn and pull out to disengage.</td>
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</table>

Any maintenance required to a patient lift or sit-to-stand device should be performed by a trained Mayo Clinic Store employee. Contact Mayo Clinic Store if you have concerns regarding your device.

Mayo Clinic Store is available to assist with questions related to your lift or sit-to-stand device. Normal business hours are Monday through Friday, 8 am–5 pm. For emergent issues that cannot wait until the next business day, contact the store where you received your equipment for further assistance.

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<td>Eau Claire</td>
<td>715-838-1815</td>
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<td>La Crosse</td>
<td>608-392-9797</td>
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