Mayo Clinic is a nonprofit organization committed to improving the quality of life, health and well-being of the communities it serves. The organization builds and sustains relationships and invests in the communities where patients and staff live and work.

The top three prioritized health needs for Mayo Clinic in Florida for the 2019-2022 Community Health Improvement Plan were Access, Cancer and Obesity, Nutrition, and Physical activity. In 2022, Mayo Clinic finalized its 2023-2025 Community Health Priorities: Access to Care, Chronic Diseases and Mental Health.
In 2022, Florida’s Community Contributions Program awarded 26 organizations equaling $198,641 to address community health needs and create opportunities for new health and social justice programs.

Mayo Clinic in Florida is proud to work with organizations across the region to address needs and further equity, diversity and inclusion. Mayo Clinic in Florida collaborates with several organizations and partners to develop and implement programs and participate in activities that improve community health and address social determinants of health.

In 2022, Mayo Clinic contributed access to care for vulnerable populations by providing supplemental care at Duval Safety Network Collaborative Clinics at the following locations:

- Mayo Clinic contributed supplemental care at Sulzbacher Center in behavioral health and cardiology in addition to staff services being provided at Sulzbacher Center.

Communities In School – Jacksonville
Mayo Clinic in Florida provided a $7,600 grant to Communities in School – Jacksonville to provide health seminars or workshops to Terry Parker High School students. Eighteen students received self-defense training emphasizing safety, discipline, physical and emotional well-being. Twenty-seven students were provided culinary lessons emphasizing proper nutrition, and 189 students and adults were CPR-certified.

Operation New Hope
Mayo Clinic in Florida provided a $10,000 grant to Operation New Hope to offer training and support to people impacted by the criminal justice system. Operation New Hope was able to provide training for 550 people. Mental health support also was provided in individual sessions (303 hours), supportive services (154 hours) and group sessions (85 sessions).

Pine Castle
Mayo Clinic in Florida granted $6,898 to support Pine Castle’s program to assist with bettering the health of adults with intellectual and developmental disabilities. The support increased critical preventive health care across Pine Castle’s campus and group homes to provide a safer, healthier environment for all. Through this program, hospital visits were decreased by 50%.

Wellness Rx
Mayo Clinic in Florida continued its Wellness Rx efforts, a community-driven health and wellness initiative hosted monthly. On a monthly rotating schedule, Mayo Clinic partnered with Jacksonville University, Terry Parker High and Woodland Acres Elementary. In 2022, Wellness Rx served over 2,484 families and distributed over 70,000 pounds (31,751.44 kilograms) of food.
#NextGenMed
Program continued its efforts at Mayo Clinic in Florida in partnership with Duval County Public Schools to help students from underrepresented communities explore careers in health care. In 2022, students were matched with staff, and Mayo Clinic held multiple career exploration and hands-on experiences, including CPR and work with laparoscopic surgery tools.

Mayo Clinic staff volunteer in the community through the Mayo Clinic Cares platform
In 2022, Mayo Clinic in Florida provided 274 volunteers who served 1,551 volunteer hours at 37 events in partnership with 26 organizations. Volunteer opportunities included, but were not limited to, the following events: beach cleanup, food distributions and garden cleanups.

Mayo Clinic partners with retired employee to donate laptops throughout Northeast Florida
A retired Mayo employee and his son partnered with Mayo Clinic in Florida to refurbish and donate discarded laptops to Northeast Florida community organizations to help address local needs. In 2022, 93 fully functional laptops were donated; of those, 55 were delivered in December 2022. Organizations included Operation New Hope, 2nd Mile Ministries, Becoming Collegiate Academy, Hubbard House and more.

United Way Campaign
Through the 2022-2023 United Way Campaign, Mayo Clinic in Florida staff participated in various activities to learn about services provided through United Way to Northeast Florida. This resulted in staff and the institution giving $223,620 toward the campaign.