Ethical Dilemmas – Consultation and Problem Solving: 
The Mayo Clinic Approach

Thursday – Friday
October 1-2, 2015
Juanita Kious Waugh Auditorium
Mayo Clinic Education Center
Phoenix, Arizona

REGISTER ONLINE NOW!
www.ce.mayo.edu/node/3503
COURSE HIGHLIGHTS
Ethical dilemmas related to patient care can be associated with medical, psychosocial, ethical, and spiritual challenges for health care team members. This course will be highly practical, action oriented and will focus on:

• Helping attendees to identify clinical ethical dilemmas in daily practice.
• How to effectively determine patient preferences and appropriate goals of care.
• Developing a coordinated consistent approach to ethical dilemmas to reduce both the frequency of occurrence and stress among providers, patients and their families, and the community.
• Creating and implementing an ethics consultation service in your practice based on the four quadrant approach.

OPTIONAL EVENING SESSION
Reception and Evening Session: Clinical Ethics Scavenger Hunt
Thursday, October 1, 2015 (5:30 - 7 p.m.)
Please plan to join us for a fun evening including viewing an episode from a popular television series followed by an interactive discussion on ethics-related scenarios identified in the video. Dinner is provided.

LEARNING OBJECTIVES
Upon conclusion of this program, participants should be able to:

1. Describe the concepts to consider when responding to a request for an Ethics consult.
2. Identify common clinical ethical dilemmas.
3. Identify approaches to resolving clinical ethical dilemmas.

Attendance at this Mayo course does not indicate nor guarantee competence or proficiency in the performance of any procedures which may be discussed or taught in this course.

INTENDED AUDIENCE
Health care providers, such as physicians, nurses, social workers, chaplains, and physician assistants involved in the management of ethical dilemmas in patient care.

CREDIT
Mayo Clinic College of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Mayo Clinic College of Medicine designates this live activity for a maximum of 10.75 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

This program has been accredited by the American Osteopathic Association for 10.75 credits of AOA Category 2-A.

Nurses
Mayo Continuing Nursing Education is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. Participants can earn up to 10.75 ANCC nursing contact hours for attendance at the entire conference.

Other Health Care Professionals
A certificate of attendance will be provided to other health care professionals for requesting credits in accordance with specialty societies, or other professional associations.

DISCLAIMER
Attendance at this Mayo course does not indicate nor guarantee competence or proficiency in the performance of any procedures which may be discussed or taught in this course.
General Information

MEETING LOCATION
Mayo Clinic Education Center
5777 East Mayo Boulevard
Phoenix Arizona 85054

Mayo Clinic Education Center is located on the Mayo Clinic Phoenix campus at 5777 East Mayo Boulevard, Phoenix Arizona, 85054 (within walking distance to Residence Inn).

ACCOMMODATIONS
Residence Inn Desert View at Mayo Clinic
5665 E. Mayo Boulevard • Phoenix, Arizona 85054
(480) 563-1500 or (800) 331-3131 • Website: www.marriott.com/phxmh

Guest rooms have been reserved for attendees and their guests with special course rates of $169 per night, studio suite, single/double occupancy + tax (currently 12.27%), at the Residence Inn Desert View at Mayo Clinic.

In order to receive the special rate, reservations must be made before the room block is filled or before the expiration date August 31, 2015, whichever comes first. Reservations will be taken following this date based on space and rate availability. Please identify yourself as a participant of the Mayo Clinic Leukemia course when making your reservation.

Lodging arrangements are the sole responsibility of the individual registrant.

GROUND TRANSPORTATION
Hertz is offering a reduced daily rate for participants attending the course.
Call (800) 654-2240 (toll-free), or visit Hertz online, www.hertz.com and refer to the exclusive CV# 03NR0010 when making reservations. Special rates include unlimited mileage and are subject to availability. Advance reservations are recommended; blackout dates may apply.

SuperShuttle vans offer airport transportation to and from the hotel. To make reservations, call (800) 258-3826 or (602) 244-9000.

Travel arrangements are the sole responsibility of the individual registrant.

RECREATION/LEISURE ACTIVITIES
Visit www.visitphoenix.com or www.scottsdalecvb.com for additional recreation and leisure activities.

AMERICANS WITH DISABILITIES ACT
Mayo Clinic College of Medicine fully intends to comply with the legal requirements of the Americans with Disabilities Act. If you need assistance, please notify us at least two weeks prior to the activity.

Email address: mca.cme@mayo.edu
### Thursday, October 1, 2015

- **8:00 a.m.**   Registration/Continental Breakfast
- **9:00**        Welcome Announcements
- **9:15**        History, Goals, Skills, Ethics and ASBH Guidelines for Ethics Consults
  Timothy Ingall, M.D., Ph.D.
- **10:15**       Four Quadrant Approach and Examples
  Kevin J. Whitford, M.D.
- **10:45**       Break
- **11:00**       1st Series of Ethical Dilemmas/Cases – Decision Making Capacity
  Facilitator: Timothy Ingall, M.D., Ph.D.
- **12:30 p.m.**  Lunch
- **1:30**        2nd Series of Ethical Dilemmas/Cases – Surrogate Decision Making
  Facilitator: Gavin D. Divertie, M.D.
- **3:00**        Break
- **3:15**        3rd Series of Ethical Dilemmas/Cases – Goals of Care Conflict
  Facilitator: Michael P. Bannon, M.D.
- **4:45**        Adjourn
- **5:30**        Reception and Optional Evening Session
  Clinical Ethics Scavenger Hunt – Star Trek “Ethics”
- **7:00**        Adjourn

### Friday, October 2, 2015

- **7:30 a.m.**   Continental Breakfast
- **8:15**        Welcome Announcements and Instructions
- **8:30**        4th Series of Ethical Dilemmas/Cases – Disruptive Behaviors
  (Patient, Significant Other)
  Facilitator: Kevin J. Whitford, M.D.
- **10:00**       Break
- **10:15**       Unbefriended Patient
  Joan M. Henriksen Hellyer, R.N., Ph.D.
- **10:45**       Moral Distress
  Timothy Ingall, M.D., Ph.D.
  Eva M. Caruso, R.N., C.N.S., M.S.N.
- **Noon**        Lunch
- **1:30 p.m.**   Panel Discussion of Clinical Ethical Dilemmas
- **3:00**        Wrap-up and Adjourn

*Program schedule is subject to change without notice.*
COURSE DIRECTORS

Timothy Ingall, M.D., Ph.D.
Associate Professor of Neurology

Eva M. Caruso, R.N., C.N.S., M.S.N.
Assistant Professor of Nursing

FACULTY

Michael P. Bannon, M.D.

Eva M. Caruso, R.N., C.N.S., M.S.N.

Gavin D. Divertie, M.D.

Joan M. Henriksen Hellyer, R.N., Ph.D.

Timothy Ingall, M.D.

Kevin J. Whitford, M.D.

FACULTY DISCLOSURE

As a provider accredited by ACCME, Mayo Clinic College of Medicine (Mayo School of CPD) must ensure balance, independence, objectivity and scientific rigor in its educational activities. Course Director(s), Planning Committee Members, Faculty, and all others who are in a position to control the content of this educational activity are required to disclose all relevant financial relationships with any commercial interest related to the subject matter of the educational activity. Safeguards against commercial bias have been put in place. Faculty will also disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. Disclosure of this information will be published in course materials so those participants in the activity may formulate their own judgments regarding the presentation.

NATIONAL PHYSICIAN PAYMENT TRANSPARENCY PROGRAM

Mayo Clinic College of Medicine complies with the requirements of the National Physician Payment Transparency Program OPEN PAYMENTS (Physician Payments Sunshine Act).

Registration Information 2015S060

Registration is available on our NEW website at https://ce.mayo.edu/node/3503

The course registration fee includes tuition, access to an online course syllabus, daily continental breakfast and break refreshments.

A link to the online syllabus will be sent via email one week prior to the course. This allows you to view, save or print the syllabus before attending the course. No printed syllabus will be available.

An email confirmation will be sent upon receipt of payment and completed registration. If you do not receive your confirmation, or if you have any questions, please email us at mca.cme@mayo.edu or call (480) 301-4580.

No refund will be granted unless a written notice of cancellation is received. If registration must be canceled, tuition less a $75 administrative fee will be refunded when notification is received on or before September 17, 2015. No refunds will be made after this date.

Although it is not Mayo Clinic’s policy to limit the number of registrants for a course, conference room facilities may necessitate closure of enrollment. Early registration is strongly recommended. Walk-in registrations cannot be guaranteed.

Mayo School of Continuous Professional Development (MSCPD) reserves the right to cancel or postpone any course due to unforeseen circumstances. In the unlikely event that MSCPD must cancel or postpone this course, MSCPD will fully refund the registration fee, but are not responsible for any related costs, charges or expenses to participants, including fees assessed by airline, travel or lodging agencies.

Mayo Clinic will not be responsible for expenses incurred by individuals who are not confirmed for courses with a closed registration status. Costs incurred by the registrant such as airline/hotel fees or penalties are the responsibility of the registrant.

REGISTER NOW!

$75 DISCOUNT FOR EARLY REGISTRATION (expires September 3, 2015)
https://ce.mayo.edu/node/3503

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<thead>
<tr>
<th>GENERAL SESSION (in USD)</th>
<th>Early</th>
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<tr>
<td>Physicians Active in Practice</td>
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<td>$500</td>
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<tr>
<td>Other (resident, retired, allied health)</td>
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<td>$405</td>
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