

# ONE EXCLUSIVE PROGRAM.

Three levels of world-class care.

<b>MEMBER BENEFITS</b> Giving you an all-access pass to world-class care, Mayo Clinic makes it easy to find the perfect, most personalized primary care plan for you: Mayo Clinic 365, Mayo Clinic 365 Plus, or Mayo Clinic 365 Elite.	365	365 PLUS	365 ELITE
<b>24/7/365 Primary Care Access</b> Get direct access to a board-certified physician and clinical team via phone, text, or the Mayo Clinic Patient Portal.	●	●	●
<b>Comprehensive, Coordinated Care</b> Our extensive clinical network of Mayo Clinic experts works together seamlessly to provide you with a coordinated care plan and customized support.	●	●	●
<b>Enhanced On-Campus Amenities</b> Enjoy an elevated healthcare experience — with private lounge access, dedicated working suites, refreshments, and complimentary valet parking.	●	●	●
<b>Integrated Health &amp; Wellness Coaching<sup>1</sup></b> Receive an annual advanced body-composition analysis and personalized health coaching to help you reach your wellness goals.	●	●	●
<b>Access to Home-Based Care Services</b> With complimentary remote monitoring, we'll track your vital signs remotely — helping you manage common health issues from the comfort of home. Additional hospital-at-home services are also available.	●	●	●
<b>Emergency Global Medical Evacuation Services<sup>2</sup></b> When traveling more than 150 miles from your primary residence, medical evacuation is available to transport you to the highest-quality hospital based on your medical needs.		●	●

MEMBER BENEFITS	365	365 PLUS	365 ELITE
<p><b>On-Demand Support While Traveling</b></p> <p>Connect with a board-certified physician within 60 seconds for everything from routine to serious health issues while traveling. You'll also get a personalized medical kit, curated with over 15 prescribed medications tailored to your needs so treatment can begin immediately under the physician's direct guidance.</p>		●	●
<p><b>Unlimited On-Demand Support Anytime, Anywhere</b></p> <p>Our highest level of telehealth access includes all the "Immediate Telehealth Support While Traveling" benefits above, but makes them available wherever, whenever.</p>			●
<p><b>In-Home Lab Draws<sup>3</sup></b></p> <p>For maximum convenience, receive complimentary in-home lab draws. Lab-specimen processing fees are billed to your insurance.</p>	Ⓢ	Ⓢ	●
<p><b>On-Site Patient Navigation</b></p> <p>From on-site assistance to arranging transportation or lodging, our Patient Navigators ensure all your visits are hassle-free. They're your go-to resource for any special requests while on-site — including making sure any insurance or billing inquiries are addressed by our dedicated finance team.</p>			●
<p><b>Additional Services</b></p> <p>Access a range of optional add-on services, including early cancer detection testing, predictive genomics, function and performance testing, wellness therapies, and more.</p>	Ⓢ	Ⓢ	Ⓢ

● Included Ⓢ Available for an additional fee

<sup>1</sup> Some exclusions apply. All members will receive one complimentary In-Body scan and six Health and Wellness Coaching sessions annually. Additional services are available on a fee-for-service basis.

<sup>2</sup> Some exclusions apply. Global emergency medical evacuation services are only available to members under the age of 84, for medical emergencies occurring 150 miles outside of their home area. Fees associated with the evacuation are covered if arranged through the provider and deemed medically necessary. Medical evacuation policy covers up to two evacuations per year, per member.

<sup>3</sup> Some exclusions apply. Lab draws are only available to patients within a 30-mile radius of Mayo Clinic in Florida. Mayo Clinic 365 Elite members receive up to five complimentary in-home lab draws annually, with additional draws available on a fee-for-service basis.

